1. (Amended) A computer implemented method of assigning each of two or more intelligent agents to one of a plurality of mutually exclusive groups of tasks, the method comprising the steps of:

receiving data assessing at least two user assessment variables for each of said plurality of tasks;

performing multivariate analysis on said data to derive from said plurality of tasks at least as many mutually exclusive clusters of tasks as there are intelligent agents to assign;

storing **[in a computer system]** an association linking each of said intelligent agents with one of said mutually exclusive clusters**; and**

launching an intelligent agent for a task chosen for execution by a user.

5. (Amended) A system for storing an association between each of two or more intelligent agents and one of a plurality of mutually exclusive groups of computer implemented tasks, the system **[having]** **comprising** a processor means, storage means and input/output means, the system comprising:

means for receiving data assessing at least two user assessment variables for each of said tasks;

means for performing multivariate statistical **[analyses]** **analysis** on said data to determine at least as many statistically distinct groups of tasks as there are intelligent agents to assign;

means for storing in said storage means an association linking each of said intelligent agents with one of said statistically distinct clusters**; and**

subsequently providing a linked intelligent agent when a user executes a task.

7. (Amended) The system of claim 5, wherein said intelligent agents include a first "wizard" agent applicable to infrequent, difficult tasks and a second

"guide" **agent** applicable to frequent tasks, and wherein the means for performing multivariate analysis comprises:

means for separating said tasks into two groups based on a frequency variable;

means for performing multivariate statistical analysis on said two groups top determine whether the groupings are statistically distinct; **and**

if not distinct, means for creating an additional group and means for performing said multivariate analysis again until a statistically distinct set of groups is found.

8. (Amended) A computer program product **[having]** **including** a computer readable medium having computer program logic recorded thereon for **use in a data processing system for** associating each of two or more intelligent agents with one of a plurality of mutually exclusive groups of computer implemented tasks, said computer program product comprising:

[computer program product] means **[having computer readable means]** for receiving data assessing at least two user assessment variables for each of said tasks;

[computer program product means having computer readable] means for performing multivariate statistical **[analyses]** **analysis** on said data to determine at least as many statistically distinct **[groups]** **clusters** of tasks as there are intelligent agents to assign;

[computer program product means having computer readable] means for storing in said storage means an association linking each of said intelligent agents with one of said statistically distinct clusters**; and**

means for launching an intelligent agent using an appropriate stored association wherein a user of said dp system executes a task.